

## TECHNOTE [27/2014]

DATE: November, 2014

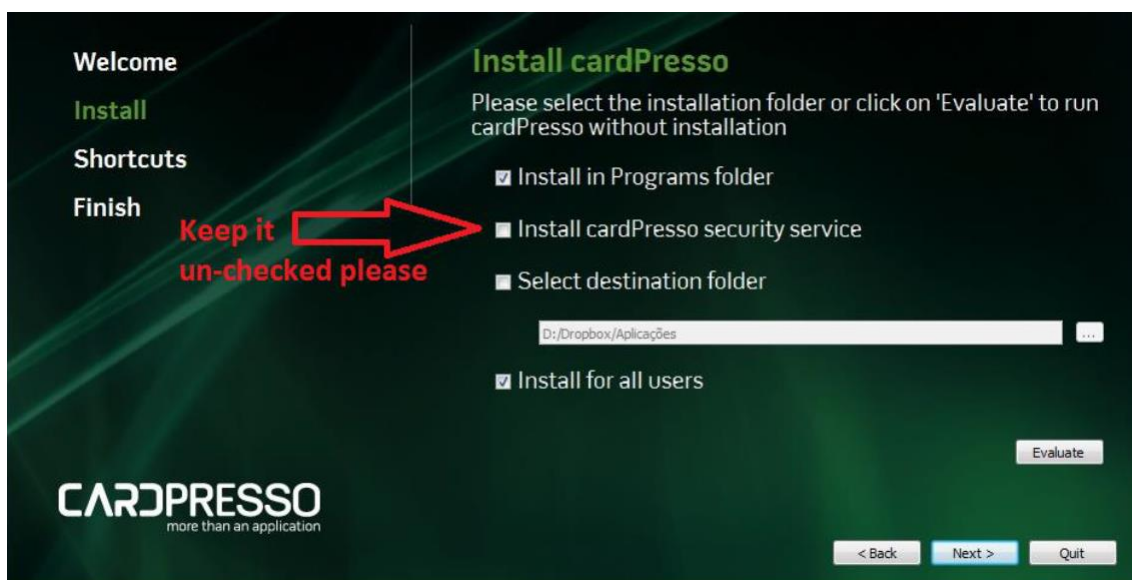
AUTHOR: cardPresso TECHNICAL SUPPORT

PRODUCT/AREA: Net License

## Configure Net License Client

After installing and starting the “Net License Service” in the computer defined as “License Server”, cardPresso in the client computers should find the Service and start as Licensed. The process of finding the license, in some cases might take up to 5 min.

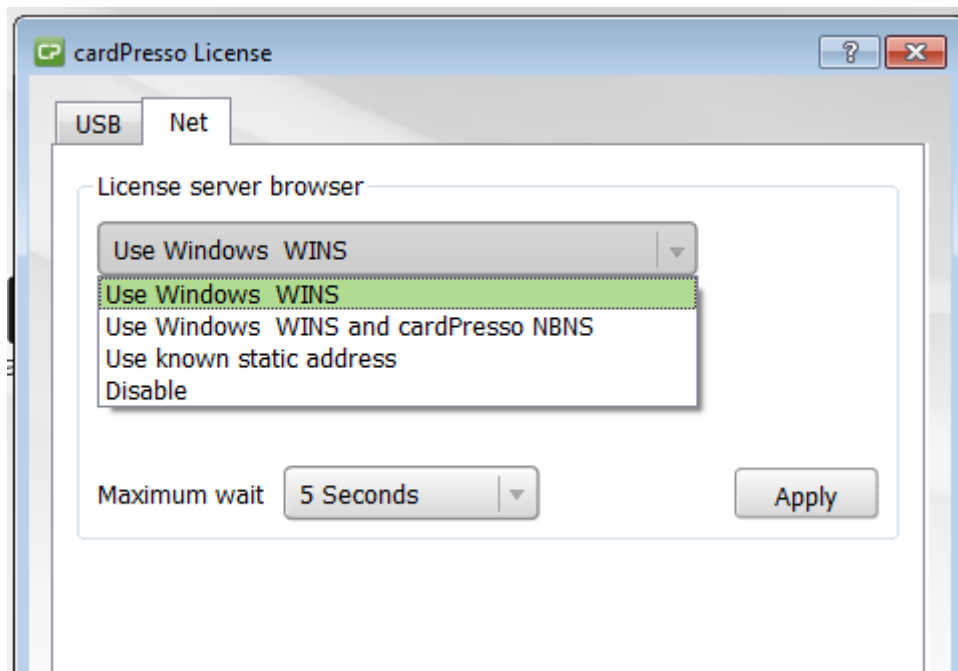
Confirm that when installing cardPresso in the client computer the option “**Install cardPresso security service**” is **unmarked**.



Please note that the “Net License” is only shared to computers connected to the network scope where the “License Server” is, therefore, if the “License Server” is in address “192.168.1.134” the client computers have to belong to the “192.168.1.XXX” scope.

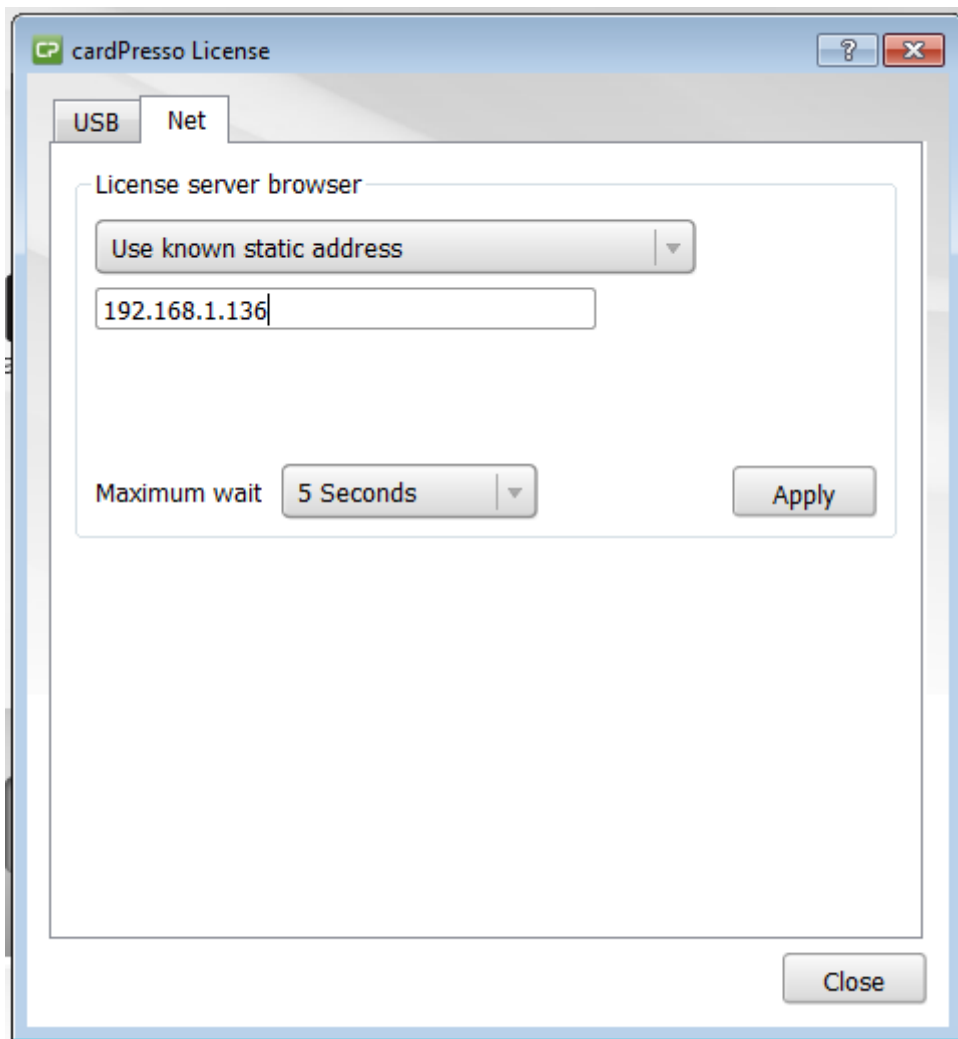
It is advised to have the same or newer cardPresso version in the client computers as the one installed in the License Server.

On any new cardPresso installation, by default, the “Use Windows WINS” option is selected.



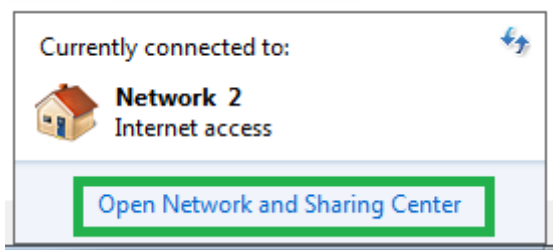
If when starting cardPresso in a client computer it enters in Demonstration Mode, use the ping `cardPresso_Is` command explained in the installation instructions for the License Server (Appendix A of the manual) to check if the service is being discovered in the network.

If it is discovered, increase the "Maximum wait" to 5 Seconds and/or try "Use Windows WINS and cardPresso NBNS". Or use the option "Use known static address", this is the IP address of the License Server.

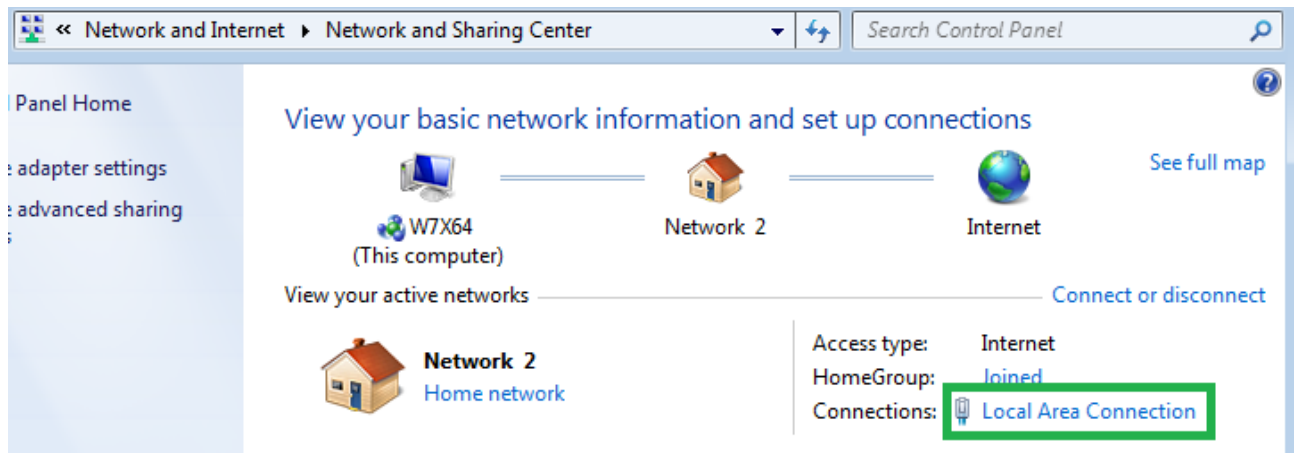


When none of these options work, please check if "WINS" is active in the computer and/or if cardPresso is allowed to access the Home/Work (Private Network).

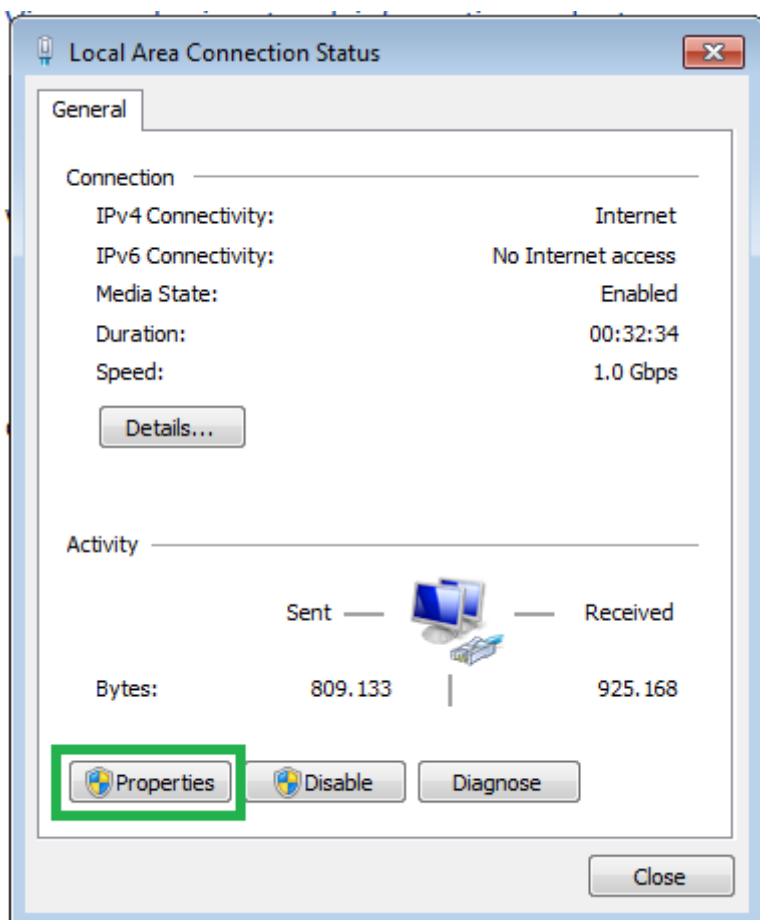
To check if "WINS" is active in the computer, open the "Network and Sharing Center" (Windows 7).



Open the "Local Area Connection".



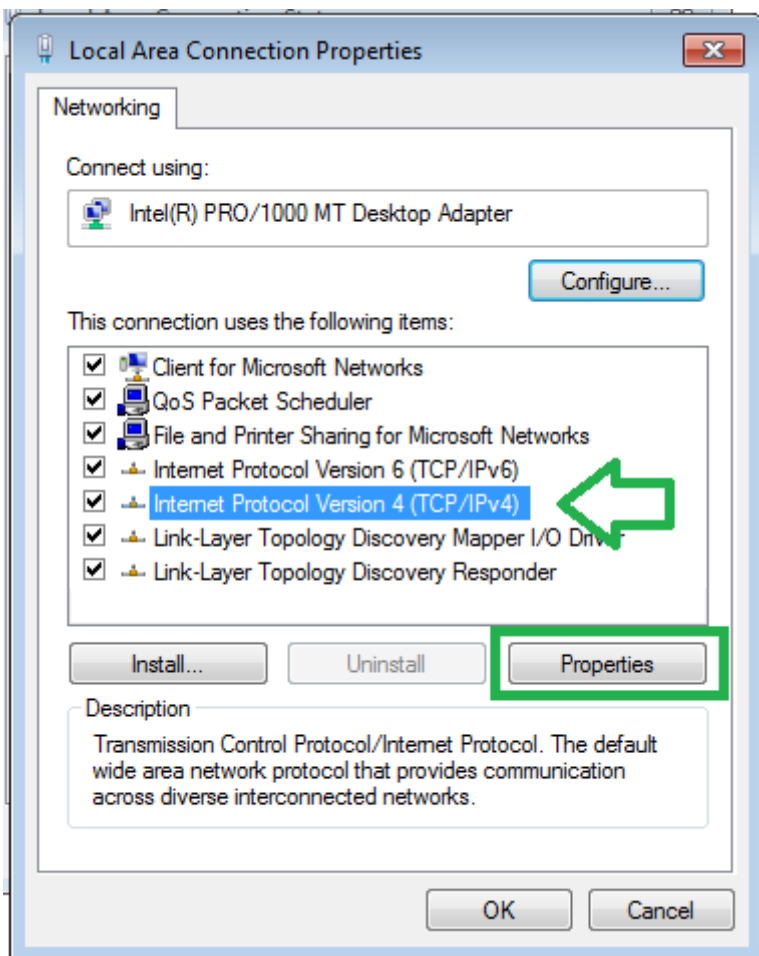
And click on "Properties".



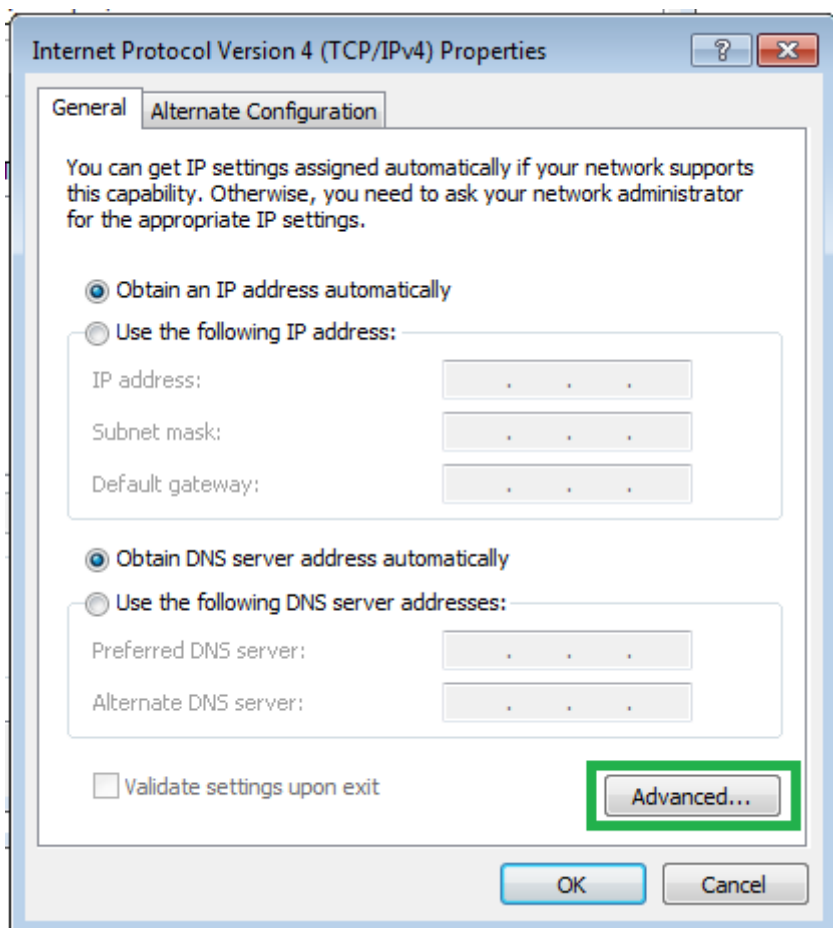
In Window XP, open "Network Connections", right-click on "Local Area Connection" and select "Properties".



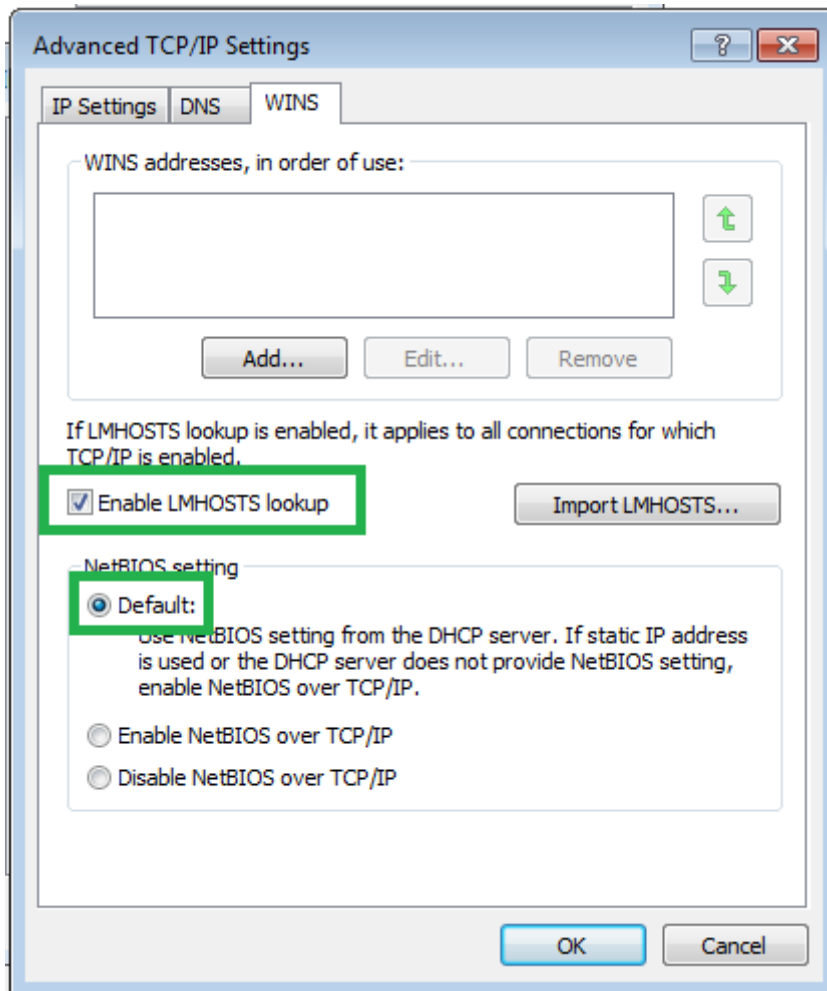
Select the "Internet Protocol" version 4 and go to its "Properties".



Enter in the "Advanced" options.



And in the “WINS” tab, activate the “LMHOSTS lookup” and put the NetBIOS settings in Default or Enable.

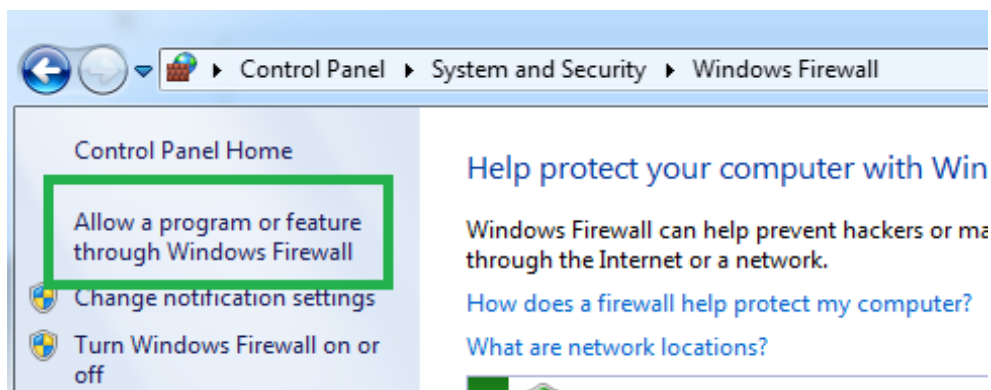


If WINS is active in the client computer and cardPresso still start in Demonstration, please add an exception in the Firewall for cardPresso.

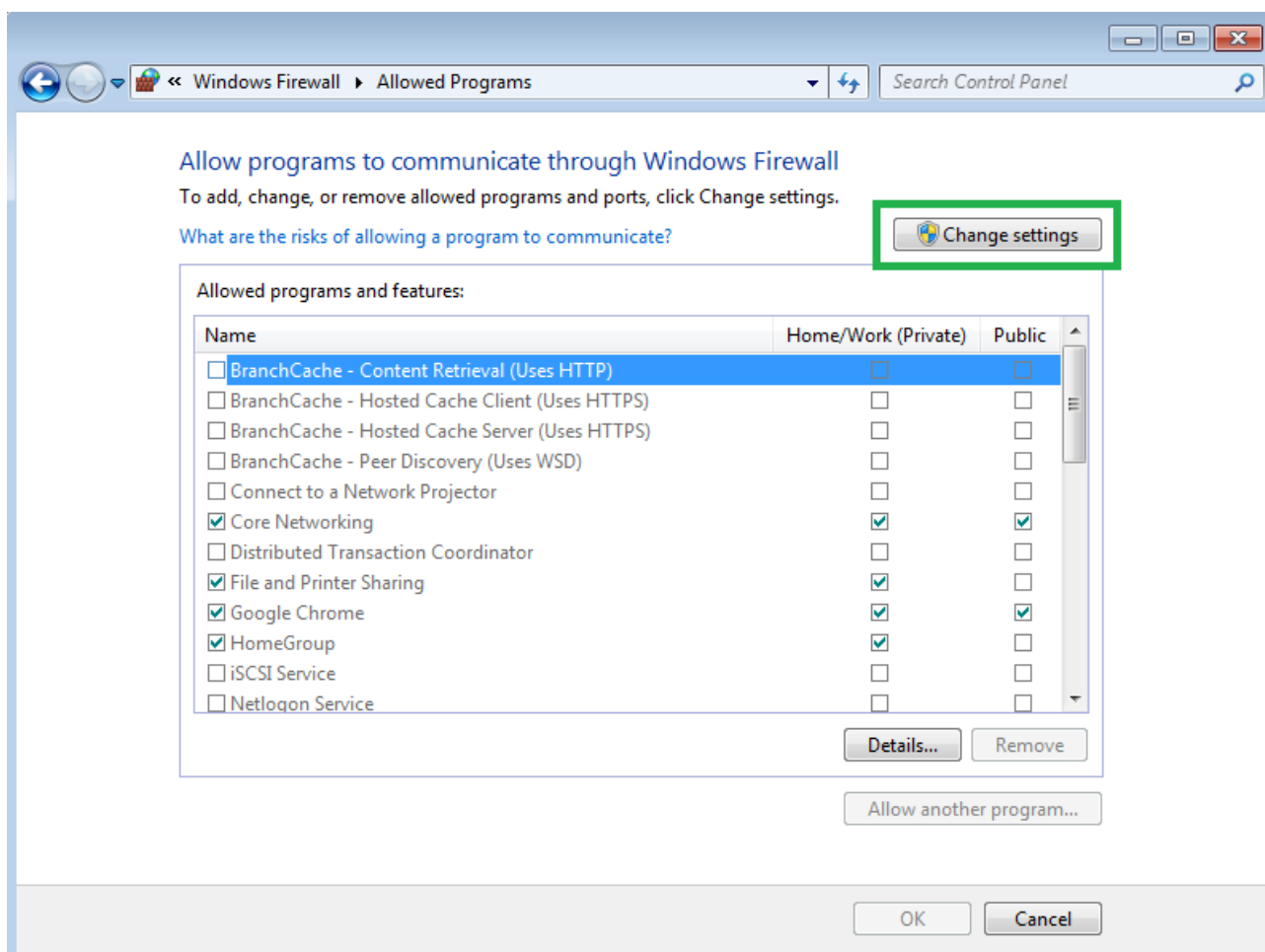
Below are the instructions for the “Windows Firewall”.



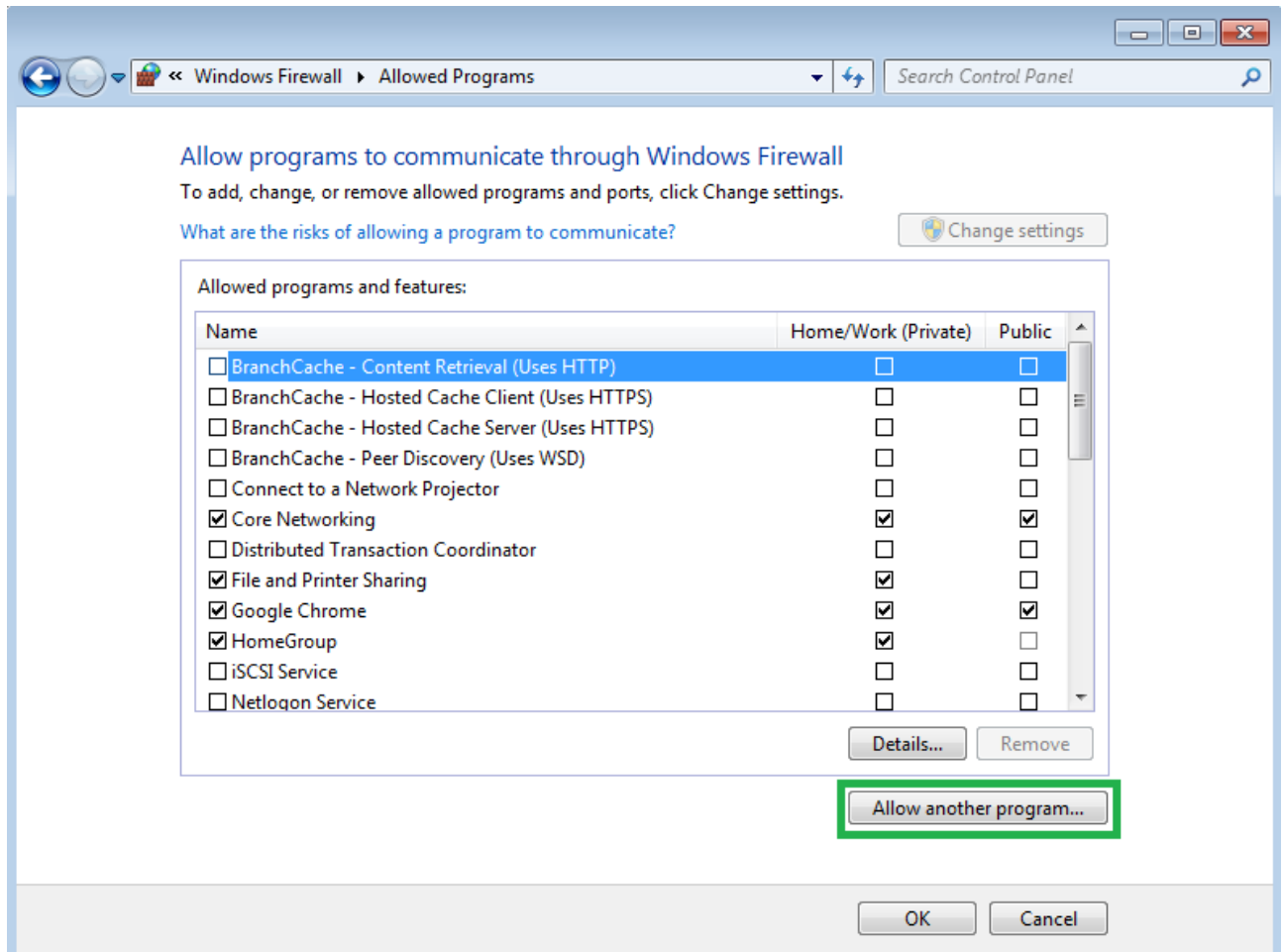
In Windows 7, go to, "Control Panel" » "System and Security" » "Windows Firewall" and click on "Allow a program or feature through Windows Firewall".



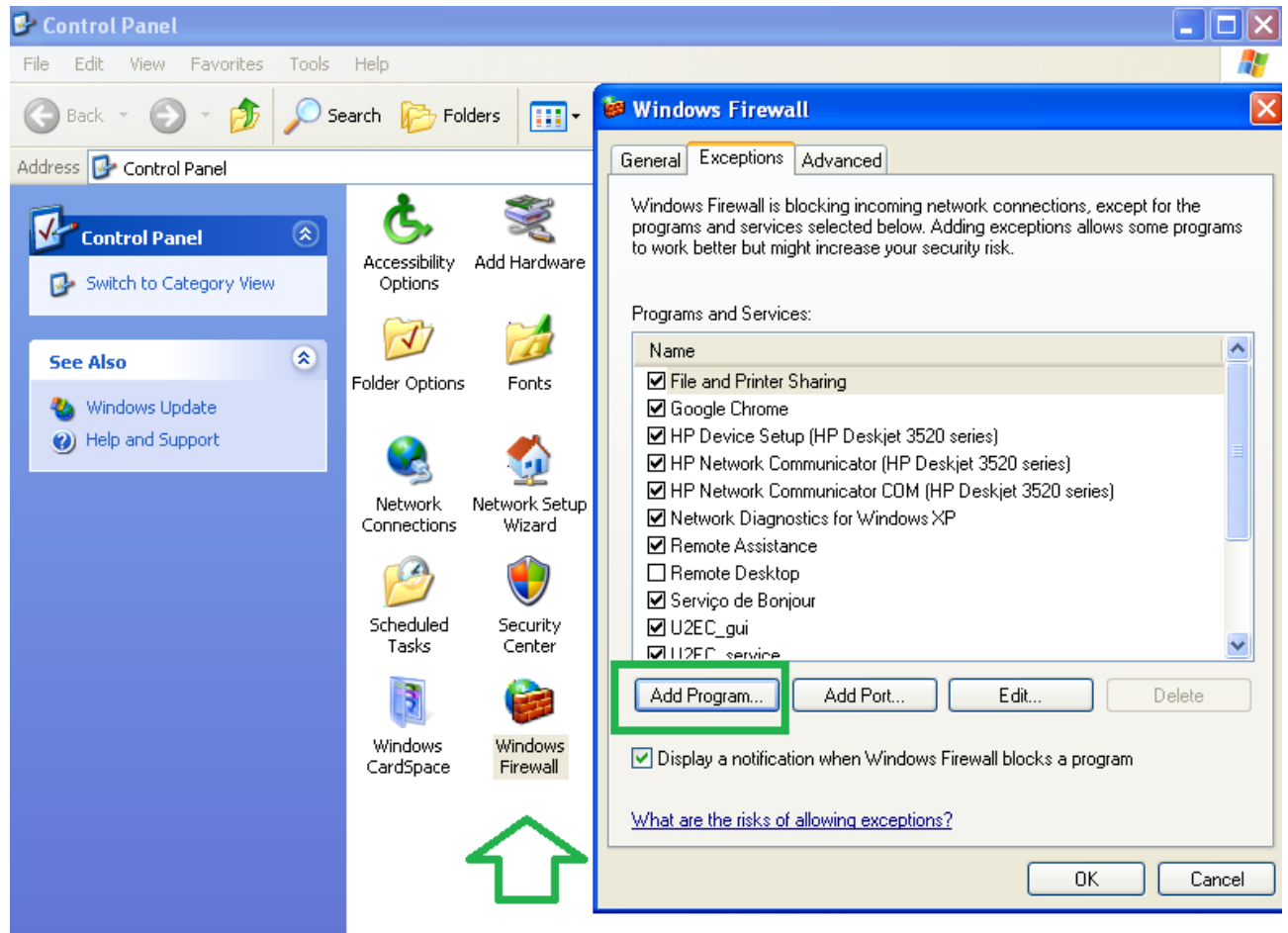
Click on "Change settings".



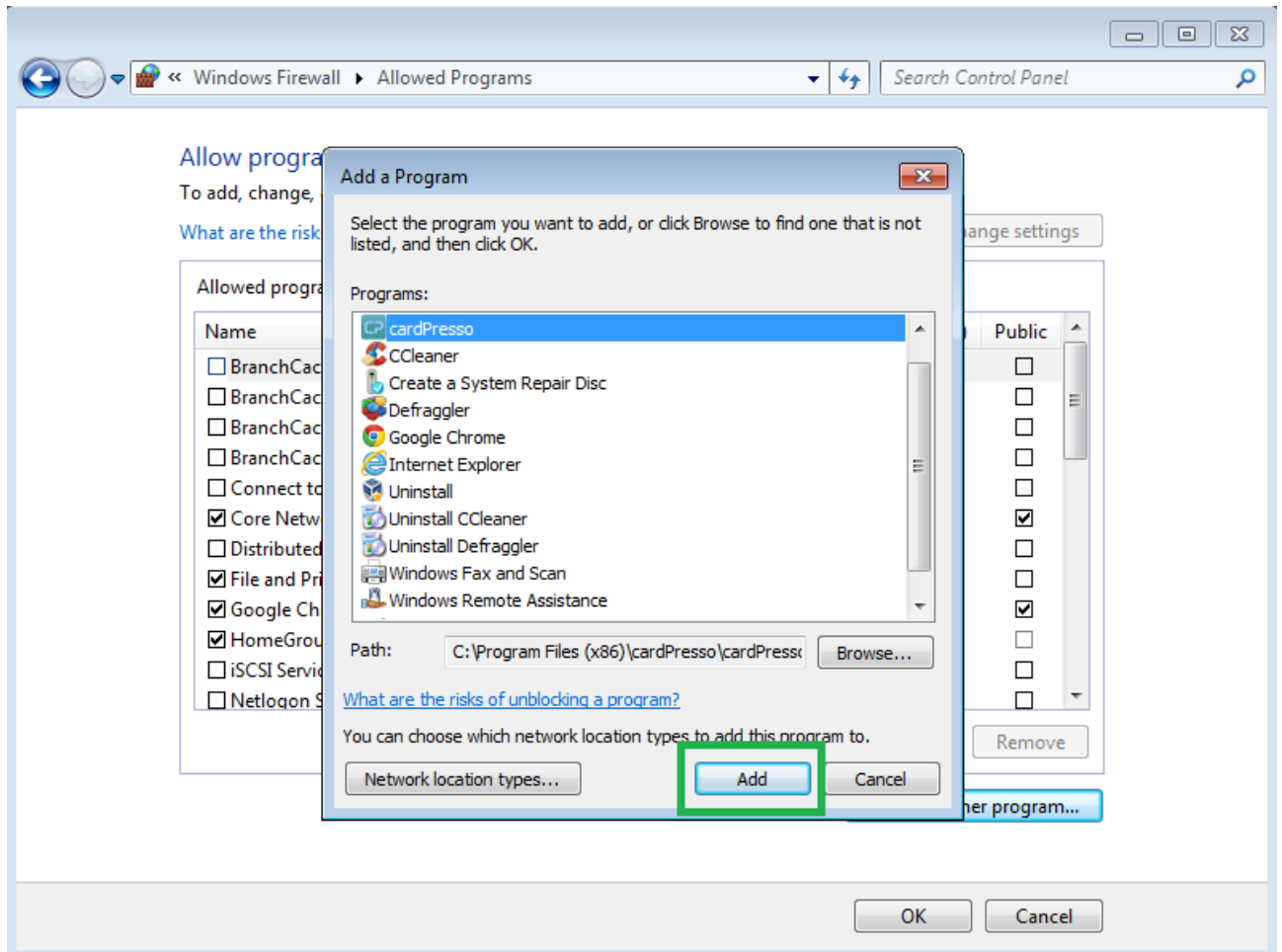
“Allow another program...”



In Windows XP, "Control Panel" » "Windows Firewall" » tab "Exceptions" and click on "Add Program..."



Select cardPresso from the list and click "Add".



An Exception has been added in the firewall for cardPresso.

